



Smart Pump Control Panel User Manual (PMP-1)



Safety Instruction:

At the first step, please read this manual carefully and pay full attention to safety before start using our product. The instructions given in this manual are the safety instructions of the Smart Pump Control Panel (PMP-1). Electrical equipment needs to be installed, operated, serviced and maintained only by qualified person. No responsibility is assumed by CTi Smart Systems for any consequences arising out of the use of this material. A qualified person is one who has skills and knowledge related to the operation construction and installation of electrical equipment and has received safety training to recognize and avoid the hazards involved.

Please keep this manual in a safe place for future reference.

Before performing any modifications and operation on the module, be sure to read the manual carefully and confirm the safety.

CONDITIONS OF USE FOR THE PRODUCT

Please follow the wiring diagram for a safe installation. Make sure to shut off any external power supply before wiring. Please check all cables and connection before turn power off. Labels on each port of the module give details of equipment for safe operation. Please examine all labels carefully before installation.

- ⚠ Always use a properly rated voltage sensing device to confirm that all power is off.
- ⚠ Based on the device specification, follow check list after turn module on to be able confirmed module functionality is right.
- ⚠ Do not touch the terminals while the power is on. It may cause electric shocks or malfunctions.
- ⚠ Do not use the meter for critical control or protection applications where human or equipment safety relies on the operation of the control circuit.
- ⚠ All terminals should be inaccessible after installation.
- ⚠ WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.
- ⚠ Dispose of this product as an industrial waste.

1.0 Product Feature Overview:

The smart pump control panel (PMP-1) is a cellular-based programmable control, monitor and protection device, it controls a single-phase pump operation based on water level, monitors pump health conditions by sending notifications in different error cases, protects the pump by locking the operation in case of having the same error for three consecutive times, and it keeps the user instantly updated with the system conditions through their cellular devices.

1.1 Applications:

- Storm water
- Sewage
- Rain water reuse

1.2 Features and benefits:

- Automatic pump operation based on water level.
- Automatic failure and error detection.
- Automatic pump locking in case of having an error for three consecutive times.
- Pump health monitoring.
- LCD display for the ease of understanding the operation.
- Able to measure voltage, current, power factor and power consumption.
- Detects sag and swell.
- Cellularly connected to the user cellular device to keep the user instantly updated with the system status.

1.2 Sequence of operation

At the beginning, three water level sensors must be installed. When the water level reaches the second sensor the pump starts operating (The pump will not work as long as the water level is lower than the second sensor). The pump operation will stop when the water level becomes lower than the first sensor. In case the pump didn't work, and the water level reached the third sensor the panel will send an error message with a failure alarm. Figure 1.1 shows the sequence of operation. The panel keeps the user instantly updated with the system status, in which it sends the data to the nearest cellular tower, which transmits data to the control center of CTi smart systems, and the control center sends these data over cloud service to the user's cellular device. In case of high voltage or current, or low voltage or current the pump will restart operating for three times, and in the third time if the error continues to happen the pump operation will be locked. The panel will send an error notification to the user. The troubleshooting guide is specified in table 5.1.

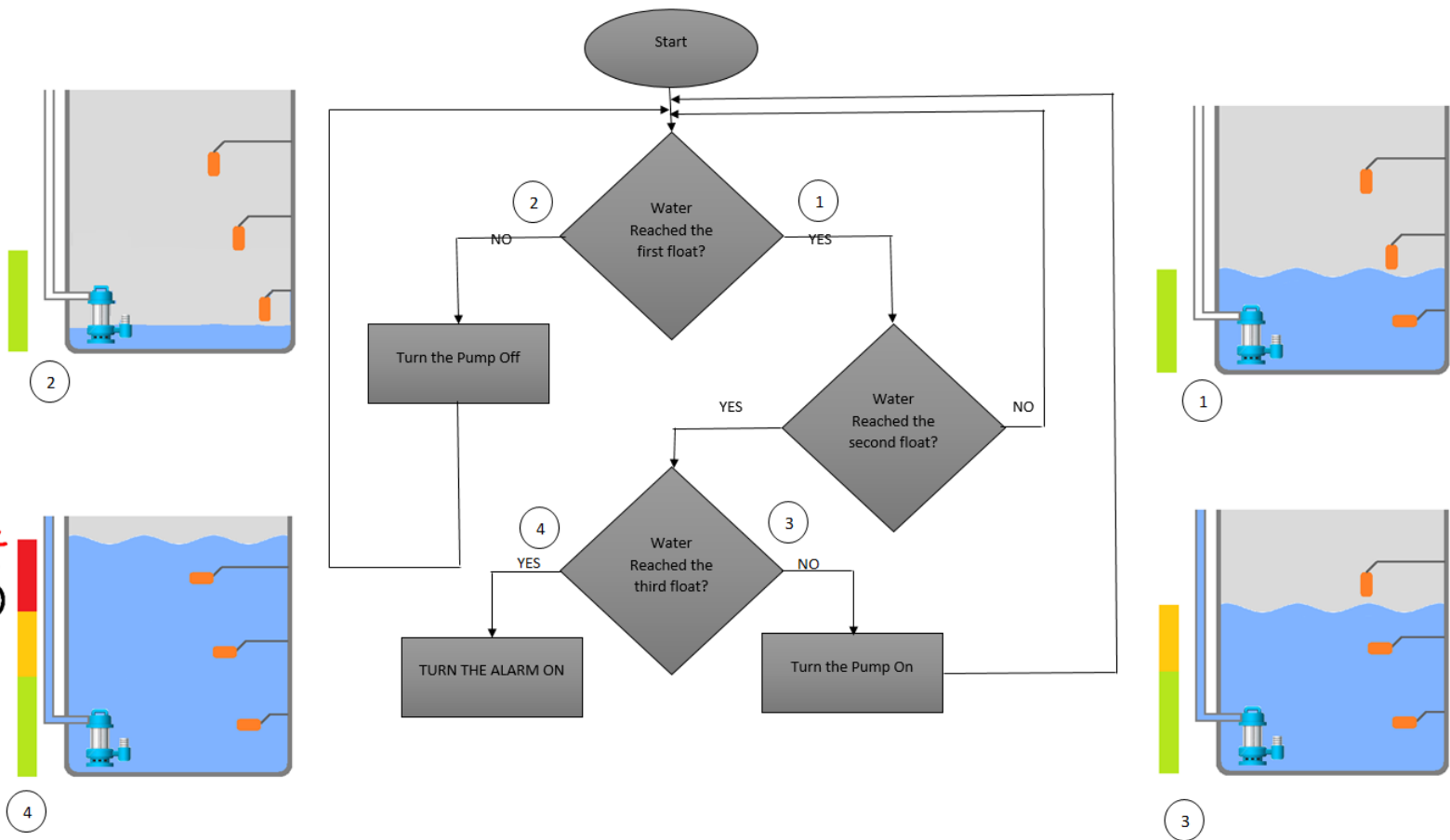


Fig 1.1.Sequence of operation flow chart

2.0 Technical and environmental Specifications:

Panel technical and environmental specifications are shown in table 2.1 and table 2.2

TABLE 2.1: TECHNICAL SPECIFICATIONS

| Power Specification | |
|-------------------------------------|--|
| Rated Input Voltage | 220-240V |
| Rated Input Current | 30 A |
| Frequency | 60 HZ |
| Network Specification | |
| Baud Rate | 1200, 2400, 4800, 9600, 19.2K, 38.4K, 57.6K,115.2K |
| Connection Interface/Physical Layer | RS-485, Half Duplex, Optical Isolated |

TABLE 2.2: ENVIRONMENTAL SPECIFICATION

| | |
|-----------------------|----------------------------|
| Operating Temperature | -40°C to +75°C |
| Storage Temperature | -40°C to +150°C |
| Standard | UL 508 |
| Humidity Range | 20 - 90% Relative Humidity |
| Dimension | 12.87*15.69*6.00 |

3.0 Installation:

3.1 Safety instructions before installation:

- ⚠ Make sure to shut off the external power supply before start wiring.
- ⚠ Check all labels before turn power on.
- ⚠ Mount the product in appropriate visible place to be able easy monitoring.
- ⚠ Ground yourself and discharge any static charge.
- ⚠ Pay close attention to polarity marks and wiring colors.

3.2 Wiring Diagram

Figures 3.1 and 3.2 show the internal connections of the panel and the input and output terminals. The gray terminal(H1-) is the motor CLS (Capacitive Leakage Sensor) terminal. Black, white and red terminals are for motor connection. The green terminals are for the ground, and the black terminals (L1,L2) are the input power terminals. F1-,F2- and F3- are the float sensors terminals.

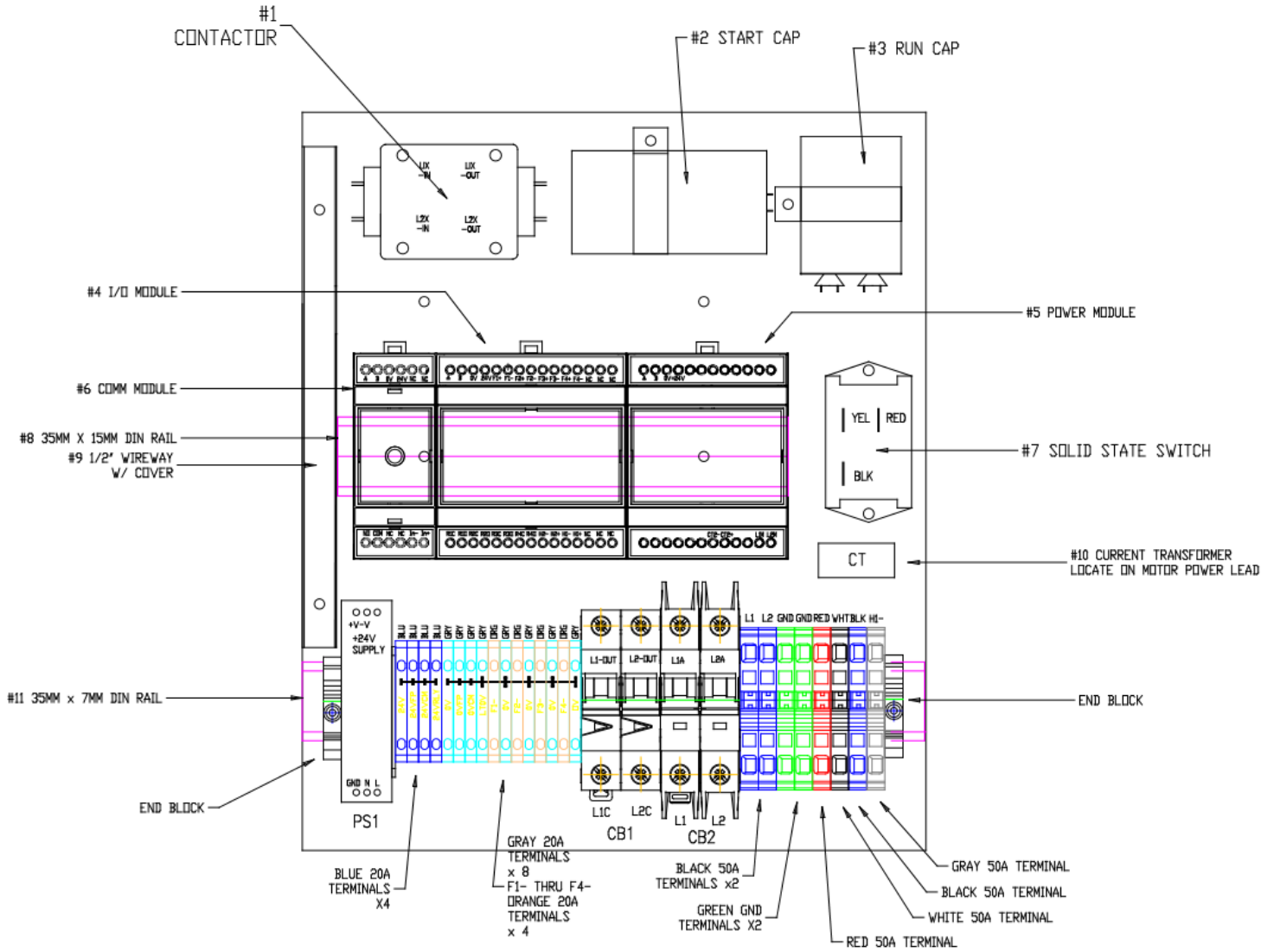


Fig.3.1 Panel Internal Components

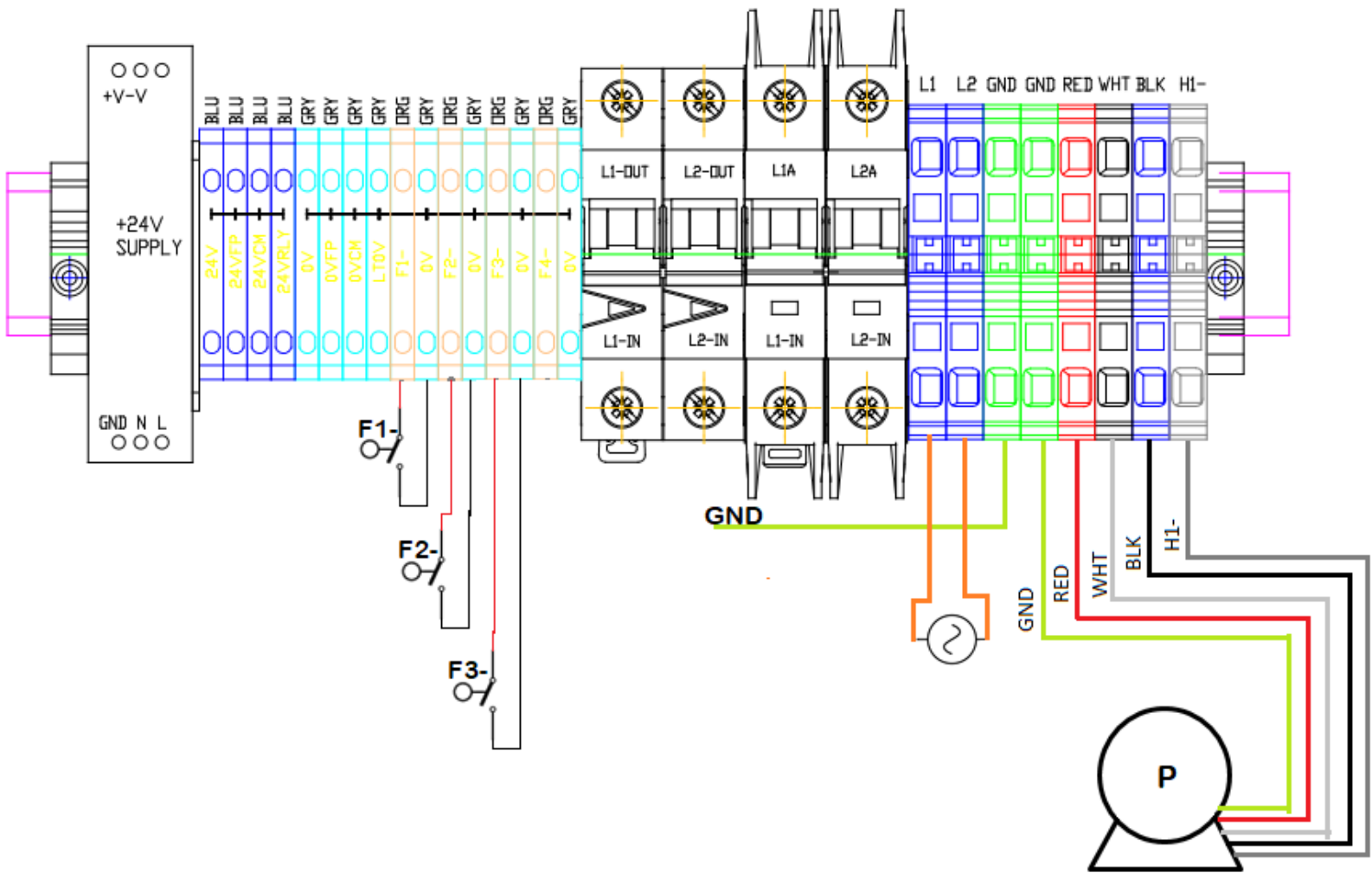


Fig.3.2 Panel Input and Output Terminals

TABLE 3.1: SYMBOLS DESCRIPTIONS


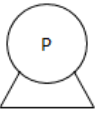

| Symbol | Description |
|---|--------------------------------|
|  | Float Sensor (Normally Opened) |
|  | Water Pump |
|  | AC Power Source |

Figure (3.3) shows the panel internal wiring diagram.

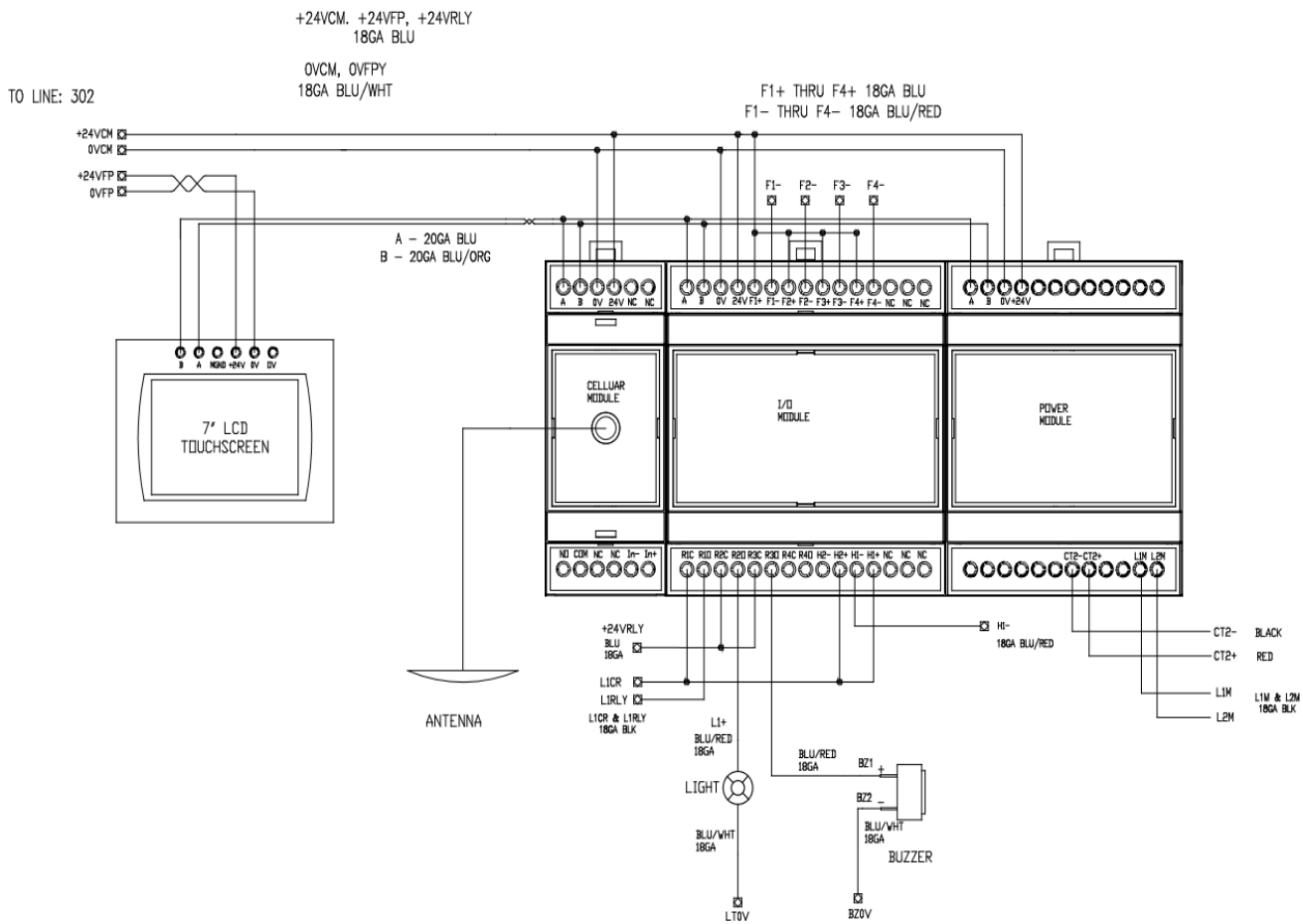


Fig.3.3 Internal Wiring Diagram

Dimensions and Mechanical Reference:

Figures 3.4, 3.5 and 3.6 show the dimensions of the control panel .

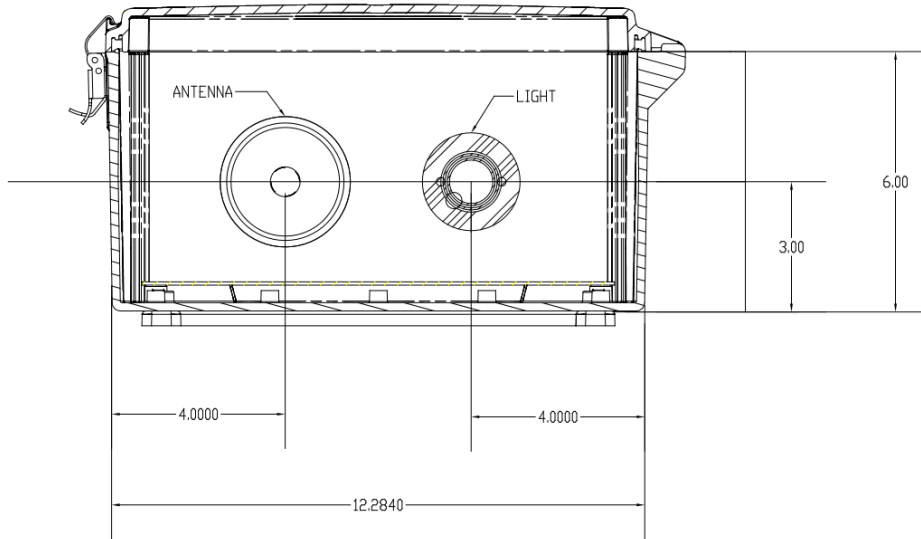


Fig 3.4 Panel Top View

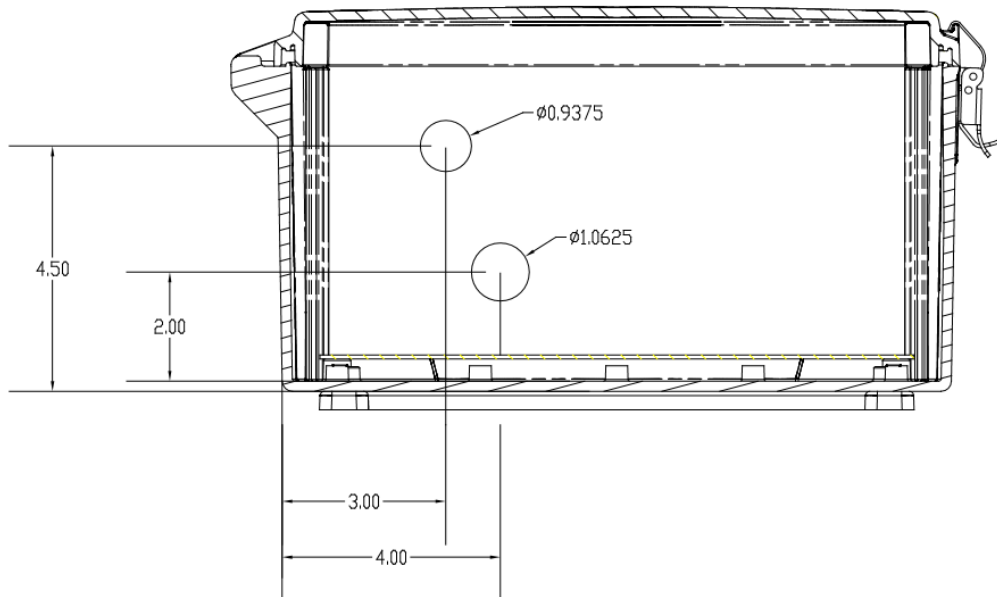


Fig3.5 Panel Bottom View

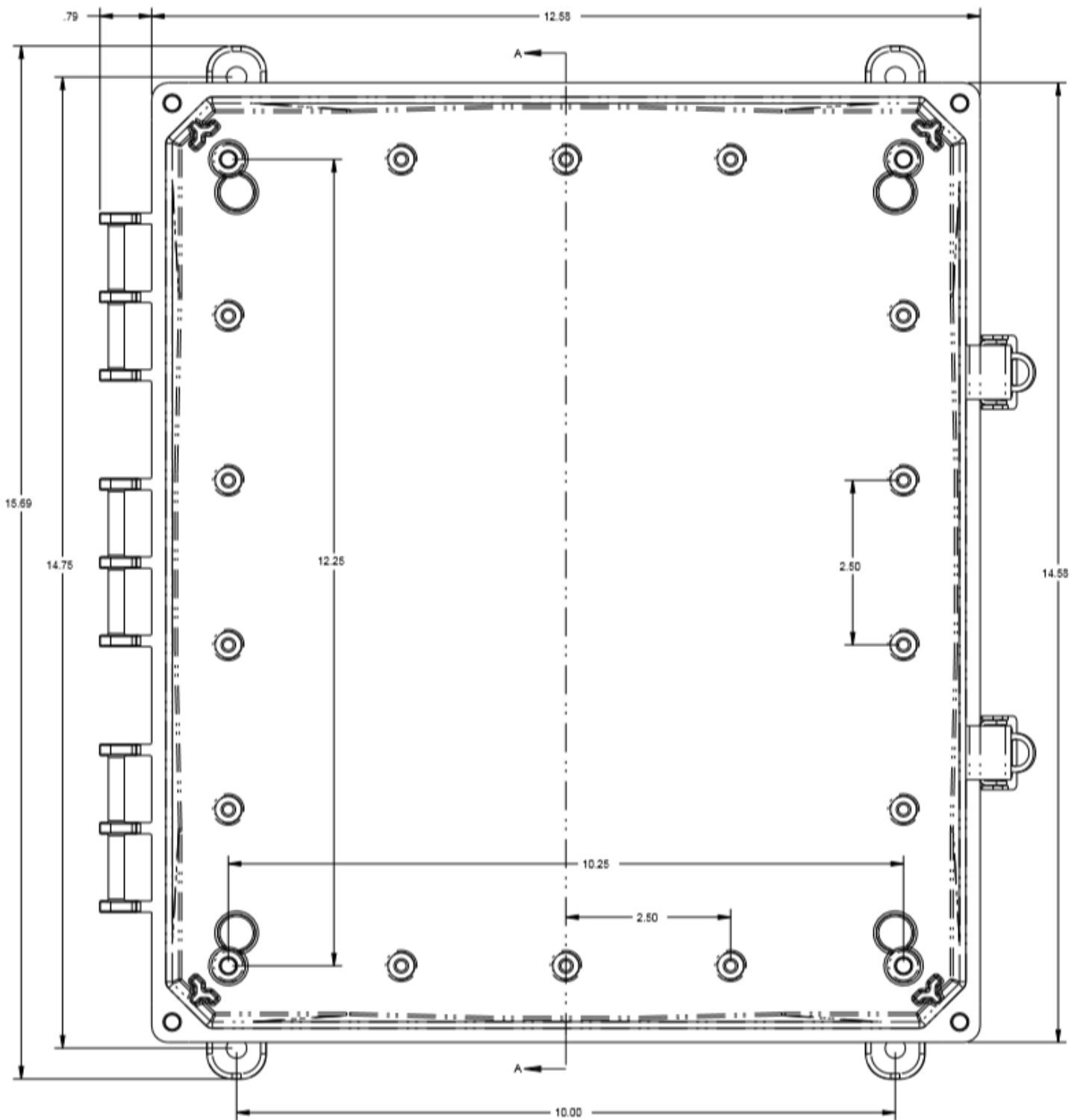


Fig.3.6 Panel Front View

4.0 Operation

The first thing that should be done after installation is the panel setup using its LCD. Figure 4.1 shows the panel LCD. Each screen has its own detailed explanation below.



Fig.4.1 The Panel LCD.

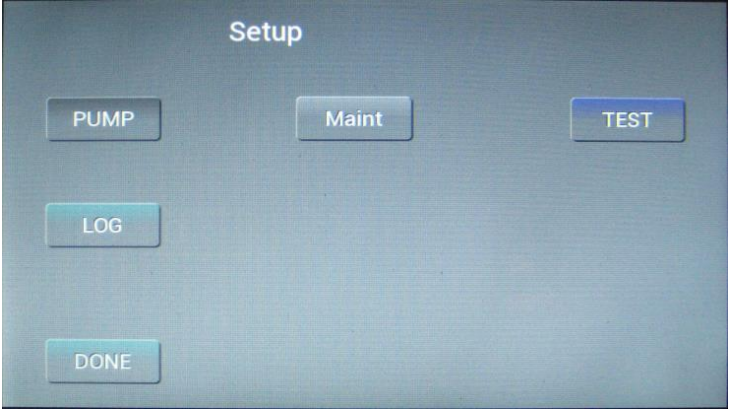
Boot Screen

The boot screen will be displayed while the system is doing its first initialization. The progress bar will be displayed and updated while the Display is being initialized.

Setup Screen

The setup screen is the main navigation screen for the system. The setup screen has four options which are shown and specified in table 4.1

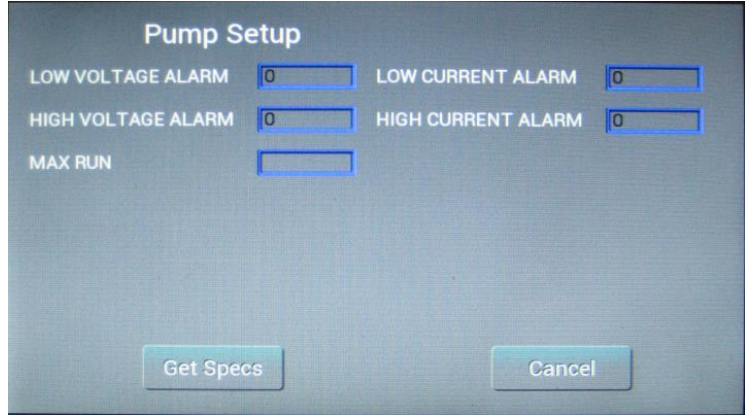
TABLE 4.1: SETUP SCREEN LIST

| | | |
|-------|---|---|
| TEST | used to test the system hardware operation |  |
| PUMP | Enter the pump information and operating parameters | |
| Maint | Perform system maintenance operations | |
| Done | Exit to the Main operating screen. | |

Pump Screen

This screen is used to enter the pump information. Press any on the data fields to enter the information. When finished entering the pump information press save to update the information. Pressing Cancel will discard any changes. The pump screen, and a detailed explanation for the pump settings are shown in table 4.2.

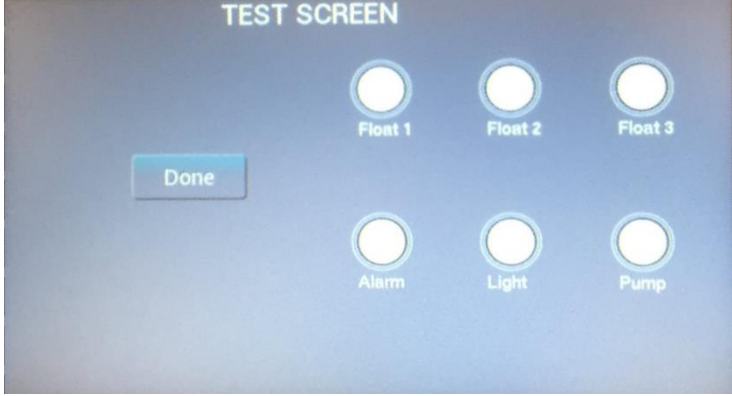
TABLE 4.2: PUMP SCREEN LIST

| | | |
|--------------------|--|--|
| Low voltage alarm | Any voltage below this level will be regarded as an error |  |
| High voltage alarm | Any voltage above this level will be regarded as an error | |
| Low current alarm | Any current below this level while the pump is operating will be regarded as an error. | |
| High current alarm | Any current above this level while the pump is operating will be regarded as an error | |
| Max run | This is the maximum time the pump should run to empty the tank. | |

Test Screen

This screen is used to test the system hardware during setup or maintenance. The float indicators show the status of the three level sensors. The pump, light and alarm indicators may be pressed to test those functions. Pressing the run button on the module will test the pump but will not update the status indicator on the main display. Table 4.3 shows the test screen with a detailed explanation of each icon use.

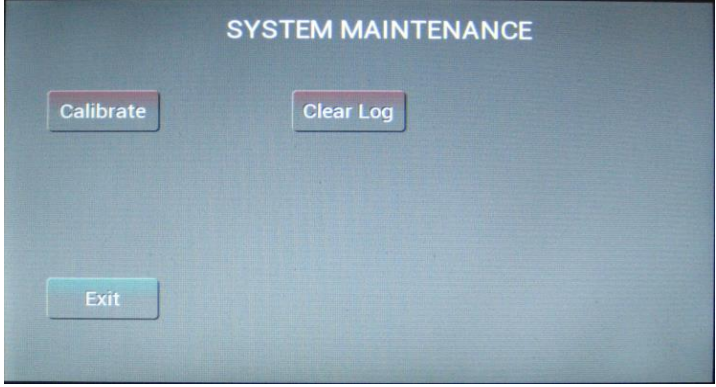
TABLE 4.3: SYSTEM MAINTENANCE SCREEN

| | | |
|---------|--------------------------------------|--|
| Float 1 | Used to test the first level sensor |  |
| Float 2 | Used to test the second level sensor | |
| Float 3 | Used to test the third level sensor | |
| Alarm | Used to test the failure alarm | |
| Light | Used to test the failure alarm light | |
| Pump | Used to test the pump operation | |

Maintenance Screen

The maintenance screen is used to perform system maintenance. Calibrate is used when the touch screen needs adjustment. Clear log will clear the message log on the system. This is used to remove clutter on the main screen and will not change the log on the server. The maintenance screen is shown in table 4.4.

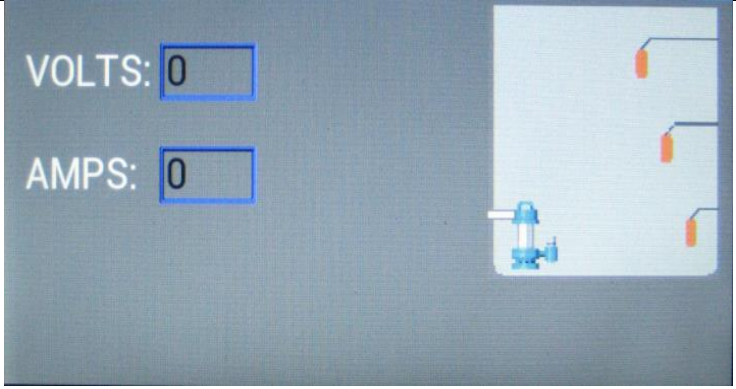
TABLE 4.4: SYSTEM MAINTENANCE SCREEN

| | | |
|------------------|---|--|
| Calibrate | Used to adjust the touch screen |  |
| Clear Log | Used to clear the message log on the system | |

Main Screen

This is the main operation screen of the system. When the fluid level reaches the second float the pump will turn on. The pump will run until the fluid level is below the first float. Should the fluid level reach the third float the alarm will sound and the light will turn on. Pressing the button on the bottom of the enclosure will silence the alarm. Should the operational voltage or current limits be exceeded the unit will lock and display the lock icon. Table 4.5 shows the main pump screen.

TABLE 4.5: MAIN PUMP SCREEN

| | | |
|-------|-------------------------|--|
| Volts | The Operational Voltage |  |
| Amps | The Operational Amper | |

5.0 Troubleshooting Guide

Table 5.1 shows the different fault cases, the problem in each case and the possible solutions. The fault messages mentioned in the table will appear as error notifications on the user's cellular device and on the panel screen. In the cases of the first four errors the pump will restart operation for three times, if the error has not disappeared the pump operation will be locked by the third time.

TABLE 5.1: TROUBLESHOOTING GUIDE.

| Fault Message | Problem | Possible solution |
|---------------|---|----------------------------|
| High Voltage | The running input voltage is higher than the permissible voltage. | Contact the power utility. |
| Low Voltage | The running input voltage is lower than the permissible voltage. | Contact the Power Utility. |

| | | |
|------------------|--|--|
| High Current | The running pump current is higher than the permissible current | Check the pump |
| Low Current | The running pump current is lower than the permissible current | Check the pump |
| Pump locked | The Pump locked because one of the previously mentioned errors kept happening. | Try the previously mentioned possible solutions. |
| Max. Fluid Level | The water level reached the third sensor, which means that the pump isn't working for some reason. | Check the pump or the previously mentioned cases in case of having the pump locked too. To stop the alarm press on the push button on the bottom of the panel. |

Appendix A

| | | | | | |
|---|-------------------|--|--|--|------------------|
| 5 | PARITY_0 FFSET | | | | EE Address |
| 4 | WORD_OFF SET | | | | Keen Pump I/O |
| 3 | BAUD_OFF SET | | | | |
| 2 | BAUD_OFF SET | | | | |
| 1 | BAUD_OFF SET | | | | |
| 0 | BAUD_OFF SET | | | | |
| | PARITY_0 FFSET | | | | IPM-3 |
| | WORD_OFF SET | | | | |
| | BAUD_OFF SET | | | | |
| | BAUD_OFF SET | | | | |
| | BAUD_OFF SET | | | | |
| | PARITY_0 FFSET | | | | CCM-2 |
| | WORD_OFF SET | | | | |
| | BAUD_OFF SET | | | | |
| | BAUD_OFF SET | | | | |

| | | | | | | |
|-----|-------|--|-------------------------------------|--|--|--|
| 119 | 40120 | | CTI_IOM_44_MODE_INPUT4_A ADDRESS | | | |
| 118 | 40119 | | CTI_IOM_44_MODE_INPUT3_A ADDRESS | | | |

| | | | |
|----|----------------------------------|-------------------|--|
| 21 | PUMP_MAX _RUN_OFF SET | | |
| 20 | PUMP_MAX _RUN_OFF SET | | |
| 19 | PUMP_MIN _RUN_OFF SET | | |
| 18 | PUMP_MIN _RUN_OFF SET | | |
| 17 | PUMP_HIG H_CURREN T_OFFSET | CAL_C2_0 FFSET | |